

## MASIMBA CONSTRUCTION ZIMBABWE

## **QUALITY POLICY**

Masimba Holdings Limited is a well-established Zimbabwean contracting and industrial group, providing innovative engineering and infrastructure client solutions to the agriculture, commercial, communications, housing, mining, water and transport sectors.

The organisation is certified to ZWS ISO 9001:2015, ZWS ISO 14001:2015, and ZWS ISO 45001:2018. Masimba Holdings Limited is committed to the development and implementation of Quality Management Systems in order to meet and exceed clients' requirements. In endeavouring to provide consistency in service delivery and quality projects execution, the organisation is committed to:

- Complying with all legal and other relevant requirements.
- Ensuring customer satisfaction.
- Conforming to the ZWS ISO 9001:2015 Quality Management Systems requirements.
- Availing and raising awareness of this Quality Policy to all stakeholders, in addition to maintaining regular, open and honest communication.
- Continually improving quality performance to the satisfaction of all clients and other stakeholders.
- Ensuring that the Quality Policy is relevant to the context, risks and opportunities of the organisation.

Using this Quality Policy as a framework for setting objectives and talgets.

**CHIEF EXECUTIVE OFFICER:** 

WORKERS' COMMITTEE:

12 March 2020

42 March 2020